Lee Pham

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TECHNICAL SKILLS

Languages | JavaScript, TypeScript, Python, SQL, HTML, CSS, Tailwind CSS, SCSS

Front-End | Node.js, React, Svelte, SvelteKit, Bootstrap, Flowbite, M3 (Material UI), Shadow & Virtual DOM manipulation

Back-End | FastAPI, Flask, Django, OpenSSL, MongoDB, FireBase, PostgreSQL, RabbitMQ, WebSockets, RESTful APIs, Cloud Services

Testing/Deployment | Docker, Playwright, CI/CD, Selenium, Unit/E2E Testing, DataDog SLI/SLOs, AWS S3, GCP, Render, and Vercel

Tools | Git, Jira, Dev tools, VS Code, Insomnia, Postman

Methodologies | Agile workflow, API integration, Object Oriented Programming, Domain Driven Design, System Oriented Design

WORK EXPERIENCE

Staff Software Engineer | WaahChao Inc. — *Portland, OR*   August 2023-Present
- Successfully led a team of engineers in end-to-end design, development, documentation, testing and deployment of an advanced multi-vendor ecommerce platform for nail salons.
- Orchestrated a user-centric approach to convert intricate business requirements into an exceptionally intuitive user interface, resulting in a 30% surge in user engagement and a 15% reduction in bounce rates within the initial month post launch.
- Implemented a sophisticated microservices architecture, optimizing scalability and minimizing server response times by 40%, accommodating a 50% increase in concurrent users during peak traffic periods.
- Further developed robust API integrations with multiple vendors, streamlining schedule management and service fulfillment workflows, yielding a 20% decrease in order processing times and boosting overall operational efficiency.
- Strengthened platform stability and reliability by instituting a thorough monitoring and alerting system, guaranteeing nearly 100% uptime and enabling proactive identification and resolution of potential issues before they impacted user experience.
- Managed a Scrum team to collaborate seamlessly with stakeholders, solicit feedback, and iterate on features, resulting in a 95% user satisfaction rate and solidifying the platform as the preferred choice among both vendors and customers.

(Contract) Applications Engineer II | Here For Portland — *Remote*   July-December 2023
- Spearheaded end-to-end design, development, and deployment of a dynamic multi-vendor e-commerce platform.
- Utilized a microservices architecture, optimizing scalability and reducing server response time by 40% over cloud services.
- Implemented robust SquareAPI integrations with various vendors, streamlining inventory management and order fulfillment processes, leading to a 20% reduction in order processing time and enhancing overall operational efficiency.

(Contract) Full Stack Software Engineer | TOZ Inc. — *Portland, OR*   January-July 2023
- Collaborated with cross-functional teams in an agile development environment, working in two-week sprints to deliver project milestones and meet client requirements promptly.
- Successfully completed epics involving both responsive mobile design and traditional web app development, demonstrating adaptability and versatility in design approaches.
- Developed a library of reusable components to allow for readability, maintainability, and future-proofing of the product.
- Implemented new features and integrated comprehensive end-to-end encryption, significantly improving product functionality and ensuring secure client-based services.
- Performed rigorous testing procedures, including unit, end-to-end, and integration testing to ensure quality and reliability.

Software Engineering Mentor | Galvanize — *Remote*   2022-2023
- Mentored software engineering bootcamp graduates for multiple 12 week terms, providing personalized guidance and support.
- Increased mentee code quality by 35% through providing targeted feedback on code structure, readability, and maintainability.

Client Care Specialist II | TASC — *Remote*   2021-2022
- Managed enterprise system, processed 1500+ client tickets/month for tax & retirement accounts.

Systems Monitor | Microsoft Global Security — *Redmond, WA*   2018-2019
- Monitored systems for security vulnerabilities and incidents at 600+ Microsoft sites, documenting 2000+ security events per week.

EDUCATION

Hack Reactor | *Advanced Full-Stack Software Engineering Course Certificate*

University of Arizona | *Bachelor's Degree in Business Administration*